





FY 2021 Performance-Based Bonus Scorecard
NATIONAL TAX RESEARCH CENTER

ELIGIBLE Eligible personnel of NTRC are entitled to 65% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (5 out of 5) of its Congress-approved performance targets for FY 2021	 PROCESS RESULTS Achieved ease of transaction for 100% (7 out of 7) of its services	 FINANCIAL RESULTS Achieved 99.4% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.80 satisfaction rate and 100% #8888/CCB complaints resolved
	20 TOTAL SCORE	5 SCORE	5 SCORE	5 SCORE
100 TOTAL POINTS	25 POINTS	25 POINTS	25 POINTS	25 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)* NON-COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)* NON-COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects* NON-COMPLIANT	

*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

